



CENTRALS ASA – GRIEVANCE POLICY

This policy is to endeavor the quick and agreeable conclusion, of complaints or issues raised, for all stakeholders.

If you have a complaint or issue than the following steps are to be followed.

1. Approach you team Coach and Manager, to raise and discuss the issue, who will attempt to resolve the issue to your satisfaction [this should be done after training so as to not take up training time],
2. If a satisfactory resolution cannot be reached, then you should raise the issue with one of the following: -
 - a. Seniors [Under 19 to A Grade] Kevin Marty – Chairman
 - b. Juniors [Under 6 to Under 17] Bert Petersen – Vice Chairman
3. If you are still not satisfied with the outcome, then your grievance shall be made in writing to the Secretary, who shall table the grievance at the first available meeting for discussion and decision by the Committee.
4. You will be advised in writing of the Committee's decision
5. The Committee's decision shall be final.